

# Vernon College

## Assessment Activity/Report Communication Form 2011-2011

**Title: PASS Center Evaluation Results**

**Date of completion: May 2011**

Please circle:             **Assessment Activity**            **Report**            **Both**

### Highlights of data:

Following are the percentages of students who answered each question under each question:

***“How did you learn about the PASS Center?”***

18% New Student Group Advising(NSGA)

10% Posters or notices on campus

44% Instructors

21% A friend

7% Other (no comments after “other” )

***“Did you use the computers when in the PASS Center?”***

45% Yes            55% No

***“Was the PASS Center Coordinator helpful?”***

97% Yes            3% No

***“Did you have an essay/research paper proofed in the PASS Center?”***

31% Yes            69% No

***“If you answered yes to the above question, was this service helpful?”***

100% Yes            0% No

***“Was the tutor helpful?”***

100% Yes            0% No

***“Was the tutor familiar with the class content and instructor expectations?”***

100% Yes            0% No

***“Do you have any suggestions for improving the services of the PASS Center?”***

0% Yes            0% No

### **Additional Comments:**

*“If it wasn’t for the pass center I believe that I would have quit college. I really need this pass center!! I am passing with A’s and B’s because of it. Thanks so much.”*

*“More young mind, they are so patient 😊”*

*“The tutors I have used are beneficial-it is my formulas I have difficulty with.”*

*“Tutor extremely helpful and was able to help me understand my math putting it in an easier way and showed me lots of good study habits. “*

*“The PASS Center is great. I couldn’t have come this far w/out their help.”*

*“Great tutor—everyone in PASS Center is always very friendly and helpful.”*

*“Very helpful.”*

*“The tutor for accounting is very knowledgable (sic) in the material used for the class.”*

*“Amber was my tutor + she’s great!”*

*“Great tutor—helped a lot”*

*“Thanks”*

**Use of data:**

*Continue to encourage instructors to refer students since that seems to be the best way to get students into the PASS Center the first time.*

*Continue to brainstorm more ways to attract students to the PASS Center for help.*

**Where the report can be found:** Director of Special Services' Office

**Submitted by:** Deana Lehman **Date:** June 14, 2011

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**Received by Office of Institutional Effectiveness:** 6.14.11

**Presented to College Effectiveness Committee:** 6.20.11